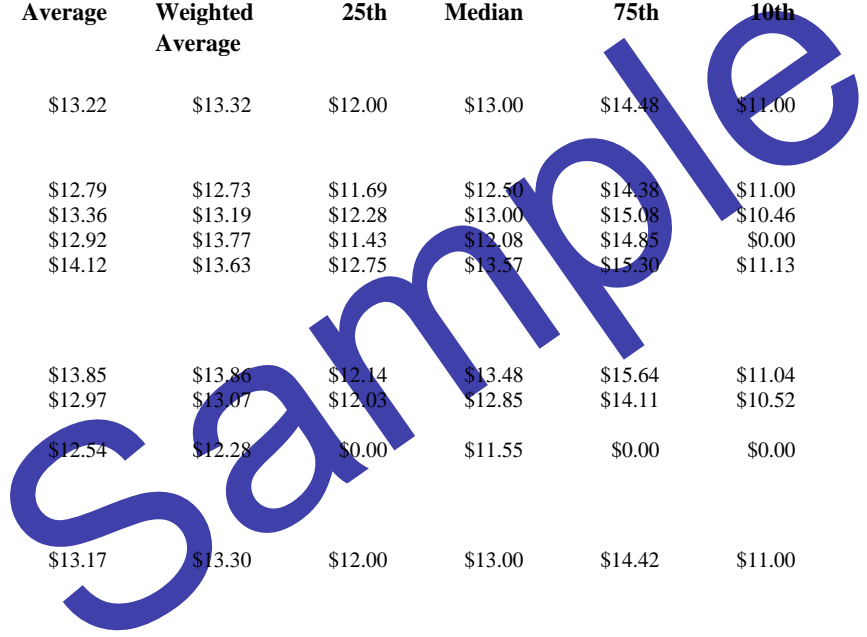


2009 - 2010 TEA Wage and Salary Survey Report

22030 RECEPTIONIST

Operate complex, multi-line phone system. Receive visitors. May perform other routine clerical work. Requires familiarity with company layout and personnel along with basic communication skills. May perform routine word processing and other incidental clerical duties.

	Number of Companies	Number of Employees	Base Pay							Cash	
			Average	Weighted Average	Interquartile Ranges			Extremes		Variable Pay	
					25th	Median	75th	10th	90th	Number of Companies	Average
Total Responses	52	93	\$13.22	\$13.32	\$12.00	\$13.00	\$14.48	\$11.00	\$16.02	13	\$2,325
Company Size											
001-100	21	25	\$12.79	\$12.73	\$11.69	\$12.50	\$14.38	\$11.00	\$15.40	3	\$1,409
101-250	17	20	\$13.36	\$13.19	\$12.28	\$13.00	\$15.08	\$10.46	\$16.84	4	\$3,499
251-500	5	21	\$12.92	\$13.77	\$11.43	\$12.08	\$14.85	\$0.00	\$0.00	1	\$0
500 +	9	27	\$14.12	\$13.63	\$12.75	\$13.57	\$15.30	\$11.13	\$18.53	5	\$2,257
Geographic Area											
Region 1	20	43	\$13.85	\$13.86	\$12.14	\$13.48	\$15.64	\$11.04	\$16.84	5	\$2,930
Region 2	25	39	\$12.97	\$13.07	\$12.03	\$12.85	\$14.11	\$10.52	\$15.61	6	\$2,102
Region 4	4	5	\$12.54	\$12.28	\$0.00	\$11.55	\$0.00	\$0.00	\$0.00	1	\$0
Match											
Non-Union	51	92	\$13.17	\$13.30	\$12.00	\$13.00	\$14.42	\$11.00	\$16.04	13	\$2,325
Industry Type											
Mfg Durables	15	17	\$13.44	\$13.23	\$11.22	\$13.00	\$15.77	\$11.00	\$17.51	4	\$2,877
Mfg Non-Durables	12	15	\$13.43	\$13.31	\$12.34	\$13.29	\$14.49	\$11.38	\$15.64	7	\$2,514
Wholesale/Distribution	4	4	\$12.74	\$12.74	\$0.00	\$12.48	\$0.00	\$0.00	\$0.00	0	\$0
Sales/Service/Retail	7	12	\$12.60	\$12.59	\$12.00	\$12.50	\$13.34	\$0.00	\$0.00	1	\$0
Healthcare	3	12	\$11.87	\$12.47	\$0.00	\$11.41	\$0.00	\$0.00	\$0.00	0	\$0
Prof/Finance/Insurance/C	11	33	\$13.64	\$14.03	\$11.88	\$13.79	\$15.85	\$8.98	\$16.70	1	\$0



Note: A zero is reported where there is insufficient data for reporting purposes.